

Early bird special: Book & pay by 12th August 2005 and save up to \$595!

Combating Identity Fraud

Realise the crucial benefits of cross-sector collaboration and co-operation to effectively eliminate ID Fraud and safeguard your business and country

31 October – 2 November 2005
Crowne Plaza Hotel,
Darling Harbour, Sydney

Draw from the international experience of our speaker panel and learn of the latest in:

- Scoping risk exposure and market intelligence to repel fraud
- International online trends in combating cyberfraud
- Infiltrating & detecting financial fraud & terrorist financing syndicates
- Employing biometrics technology to raise your forensic capability
- Quashing anti-money laundering syndicates by stopping ghosting, phishing, skimming and cyberfraud
- Smartcard usage to prevent ID fraud and consumer scams
- Eliminating ID Fraud using customer diligence and intelligent authentication systems
- Safely navigating your way through privacy, state and federal laws to address fraud
- Detecting fraudulent ID documents in the digital age

Hear practical case studies on how to prevent and control fraud from:

- | | |
|---|----------------------------|
| ■ Westpac | ■ Deloitte Touche Tohmatsu |
| ■ IAG | ■ KPMG |
| ■ InvestmentLink | ■ Clayton Utz |
| ■ Visa International | ■ Argus Solutions |
| ■ Australian Taxation Office | ■ Lockstep Consulting |
| ■ Department of Foreign Affairs & Trade | ■ EBay Australia & NZ |
| ■ Australian Federal Police | |
| ■ Victoria Police | |
| ■ Australian Crime Commission | |
| ■ SurfControl | |
| ■ Forensic Document Services | |
| ■ Australian Institute of Criminology | |
| ■ Austrac | |

Eliminating ID fraud with early detection protection and investigation strategies

Safeguarding your business by using leading biometric & authentication technology

Using smartcards to prevent cyberfraud, skimming and phishing

Optional Interactive Workshop on:

Implementing Fraud Risk Management Strategies & Systems

Presented By:





Combating Identity Fraud

31 October – 2 November 2005
Crowne Plaza Hotel, Darling Harbour, Sydney

Dear Executive,

Identity fraud is the 21st Century crime. It is silent, hidden, difficult to investigate and breathtakingly simple. Unsubstantiated estimates state it is costing Australians between \$3-6 billion a year, leaving them with blackened credit histories and stripped assets, whilst offshore money laundering, terrorist financing and human trafficking flourish from the spoils (BBC website & Australian Centre for Policing Research, 2005).

It is absolutely critical you receive expert help to implement **measures to combat fraud, safeguard your business and protect your customers.** Early detection, investigation and prosecution is vital to stamping out the proliferation of the fastest-growing type of global fraud.

The Inaugural Identity Fraud Congress, taking place in Sydney on the 31st October – 2nd November 2005 will examine the latest options for combating identity crime, cybercrime, phishing, skimming and stripping of intellectual and financial assets. It will evaluate the changing mood of the market place, providing new insights into the rapidly evolving nature and trends of identity theft and fraud, plus provide you with answers on how to protect yourself from cyber attack.

Appraise new government and regulatory measures to collaborate internationally and share information across sectors to fight the onslaught of ID crime. Assess the merits of employing the latest in authentication and security systems to increase your forensic capability and inhibit circumvention of your online systems. Examine the increasing importance of biotechnology, smart cards and computer forensic and investigative accounting services to **secure vital evidence.**

Whilst updating you on the current tools to **swiftly diagnose fraudulent activity**, it will also highlight options to **remove barriers to evidential collection and investigations and aid asset recovery.** Case examples evaluate the characteristics of successful detections, investigations, prosecutions and recoveries.

Review recent legislative and regulatory changes, and the impact of the new anti-money laundering regulations on your transaction monitoring and compliance systems. Analyse the real cost and onus of non-compliance and the penalties for Australia's global lag.

The internationally experienced panel of speakers will deliver a diverse range of opinions from principle practitioners, leading financial institutions, key government departments and regulators as they address vital issues central to driving down identity fraud.

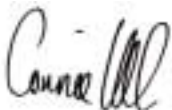
Learn the latest about:

- High tech crime from the joint banking and finance sector team project results
- Embedding fraud risk management prevention strategies and training within your organisation
- Thwarting crime syndicates using authentication systems to pinpoint fraudulent documents
- Biometric technology usage to safeguard your intellectual property and employees
- Smartcards and their effectiveness against stemming ID fraud
- Forensic techniques to remove system circumvention and reduce cyberfraud
- Securing your staff and systems against electronic and online cybercrime
- The exposure and vulnerabilities of the education and finance sectors to ID crime
- Practicalities of recovering assets in a successful prosecution
- Determining the real cost of ID crime on your bottom line and the country

Register today by calling our registration hotline on (02) 9923 5090 or fax your priority registration form to (02) 9959 4684 or book on the web at iir.com.au/finance.

Book and pay before 12th August 2005 and save up to \$595.00!

Yours sincerely



Connie Kirk

Conference Day One Monday 31st October 2005

8.30 Coffee & registration

9.00 Opening remarks from the chair

Mr Rob Mc Cusker, *Research Analyst in Transnational Crime, Global Economic and Electronic Crime Program, Australian Institute of Criminology*

Global trends

9.10 Reviewing the latest developments in identity fraud and identity theft

- Combating ID fraud through international collaboration and cooperation
- Examining how the exponential rise in identity theft is fuelling identity fraud
- Recognising the evolving nature and extent of ID theft and ID fraud
- Defining online fraud and reviewing the scale of the problem
- What problems do different market sectors face today and which industries are more prone to targeting?
- Reviewing how ID fraud is used and proving to be the favoured underwriter of money laundering, people trafficking and terrorism
- Taking a multi-national approach to solving the rise in ID fraud
- International information sharing – unlocking the key to fighting identity fraud

Rob McCusker, *Research Analyst in Transnational Crime, Global Economic and Electronic Crime Program, Australian Institute of Criminology*

9.55 Identity theft and identity fraud: A regulator's perspective

- What measures are currently being employed?
- What global methods can we apply in Australia?
- The regulator's role
- Reviewing how the finance industry is working with government to identify and reduce ID Fraud
- State and Federal Governments working in synergy to stop the proliferation of fraud

Liz Atkins, *Deputy Director, Austrac*

10.40 Morning tea

11.00 How will the new anti-money laundering regulation framework impact on your business?

- The practicalities of implementing the compliance recommendations of the Financial Action Task Force
- How do Australia's standards "stack up" against global best practice?

- Translating the new transaction monitoring codes into practice
- The requirement for increased customer due diligence
- What are the real risks and penalties of lagging behind global regulation?
- Analysing the real cost burden of compliance and non-compliance

Mark Peate, *Forensic Account Director, Deloitte Touche Tohmatsu*

The many faces of ID fraud

11.45 Identity-related fraud in the tertiary sector: risks and management strategies

- Exploring the vulnerabilities of the sector to identity thieves
- Understanding the nature and extent of the global problem of tertiary fraud and its impact on ID fraud
- Identifying the key risk areas of ID fraud
- Examining how fraudulent student registrations leads to further ID crimes and misappropriation of funds and accounts
- Reviewing how fake documentation is fuelling greater incidents of ID crime

Dr Russell Smith, *Principal Criminologist, Australian Institute of Criminology*

12.30 Lunch

1.40 What strategies do financial institutions need to put in place to detect potential ID fraud for terrorist financing?

- Dynamic authentication: allowing technology to beat the identity fraudsters
- Combating terrorist financing by preventing ID fraud
- Reviewing the Australian High Tech Crime Centre Joint Banking and Finance Sector Team project results

Carolyne Burge, *Manager Electronic Investigations, Group Investigations, Westpac*

Fraud costs big business

2.25 The tangible and intangible costs of ID theft and fraud to businesses, and individuals

- Identifying the latest and international trends in online fraud (incorporating the eBay experience)
- Corporate responses – what eBay is doing?
- Assessing the way forward

Alastair MacGibbon, *Director Trust & Safety, eBay Australia & NZ*

3.10 Afternoon tea

and co-operation to effectively eliminate ID fraud and safeguard

- 3.30 Mapping your exposure to the risk of ID fraud**
- Using the latest in management and detection systems to conduct a risk analysis
 - Mapping fraud risks to help identify and manage fraud
 - Tracking your risk prone areas to monitor for potential ID fraud
 - Embedding a fraud risk management strategy across your organisation
 - Defining appropriate roles and responsibilities within management to embed the strategy
- Darren Hooper, Policy and Processes Manager, Corporate Risk Services, IAG**

Identifying fraud

- 4.15 Personal identification - forging a standard**
- Can our current personal documentation really prove our identity?
 - Making the most of the current system
 - Who should be educated and how should it be done?
 - Biometric signatures – a step in the right direction
- Steven Strach, Senior Forensic Document and Handwriting Examiner & Paul Westwood, Principal Forensic Document & Handwriting Examiner, Forensic Document Services**

- 5.15 Close of day one**

Conference Day Two Tuesday 1st November 2005

- 8.00 Coffee & registration**

- 8.20 Opening remarks from the chair**
Jeff Pope, General Manager National Intelligence Services, Australian Crime Commission

Refining internal systems and processes

- 8.30 Utilising the latest in biometrics technology to enhance your forensic capability**
- Vetting techniques to implement to safeguard your employees
 - Using biometric solutions to reduce the risk of ID Fraud
- Bob Nash, Assistant Secretary, Passports Branch, Department of Foreign Affairs and Trade**
- 9.10 Biometric signature technology on the wealth management front line – an end user view on how e-signatures are streamlining business processes**
- Implementing biometric signature pads for wealth management transactions
 - Paperless STP: the real benefits to fund managers
 - Industry and consumer take-up and reactions to the technology

- Possibilities for the future
- Peter Philip, Chief Executive Officer, InvestmentLink**

- 9.50 Are you being slurped? How employees can be giving your secrets away**
- How employee behaviour puts your intellectual property at risk
 - The new internet security playground – how technology is helping the bad guys
 - Employee attitudes to inappropriate behaviour
 - What smart companies are doing to secure their borders
- Charles Heunemann, Managing Director, SurfControl**

- 10.30 Morning tea**

- 10.50 The tangible and intangible costs of ID crime**
- The cost and impact of ID crime on your organisation
 - Understanding the relationship between proactive fraud control development and business development
 - Deterring and responding to organised attempts to defraud using identity crime
 - Developing fraud awareness within an organisation's employees
- Michael Monaghan, Deputy Commissioner of Taxation, Australian Taxation Office**

- 11.30 Taking a unified approach to combat online ID fraud**
- Understanding online ID fraud
 - Analysing "two factor authentication"
 - How secure are the two factor options today?
 - What's so special about *smartcards*?
 - Australian update: *smartcards* in Medicare and licensing
 - International update: 100 million *smartcards* in the UK
- Stephen Wilson, Managing Director, Lockstep Consulting**

Identity fraud is rife at the customer and service provider end of online transactions. E-Businesses are increasingly vulnerable to website fraud, phishing, "pharming" and major brand damage

- 12.10 Lunch**

Building your internal resources

- 1.10 Smartcards and online authentication – bullet proof commerce?**
- The business case for rolling out smartcards and online authentication in Australia
 - Winning the war against phishing and counterfeit websites
 - Worldwide trends in secure electronic commerce
- Ian McKindley, Country Risk Manager, Australia and New Zealand Visa International**

ard your business and country

1.50 Combating ID theft and fraud: creating forward thinking and reactive security processes

- Creating an overarching security environment
- Ensuring that data management systems remain secure
- Developing proactive personnel and business strategies to combat fraud
- Developing laterally based threat awareness and responses to actual and potential ID fraud

Mr Rob McCusker, *Research Analyst in Transnational Crime, Global Economic and Electronic Crime Program, Australian Institute of Criminology*

2.30 Reviewing the latest forensic techniques to combat ID fraud

- Review the current research into forensic techniques for identifying ID fraud
- Examine how computer forensics is being used to investigate ID based fraud
- How to identify the nexus between physical and logical identity when investigating online ID fraud
- Examine recent case studies involving ID fraud and computer forensics

Mr Rod McKemmish, *Director, KPMG Forensic Australia*

Effective investigation & prosecution

3.10 Afternoon tea

3.30 Examining common investigatory difficulties in the detection and prosecution of ID fraud crimes

- Reviewing the critical role of forensic investigations in securing sufficient evidence
- Overcoming the barriers to evidential collection
- Reviewing successful recovery cases
- Protecting the rights and role of your employees, management and customers in the investigation process

Peter Wilkins, *Detective Acting Inspector, Major Fraud Investigation Division, Victoria Police*

4.10 ID fraud and the law: where do we stand in the minefield of differing state laws?

- The case for making changes to the law
- State and Federal Criminal law and how it applies to identity fraud
- Assisting victims of ID fraud through the legal minefield

Randal Dennings, *Partner, Clayton Utz*

4.50 The uneasy business of privacy, when privacy hinders detection and contributes to fraud

- When is privacy an inhibitor and when is it an enabler?
- Navigating your way through the complex issue of privacy laws and measures to keep client confidentiality and simultaneously keep a watching brief on potential signs of fraud

Andrew Sorensen, *Partner, Deacons*

5.30 Closing remarks from chair

5.40 Close of day two



Half – Day Workshop Wednesday 2nd November 9.00am-1.00pm

Implementing fraud risk management strategies and systems

- Implementing a fraud risk management strategy
- Delivering process improvements using identity technology
- Assigning appropriate roles to key staff to inculcate a fraud prevention culture
- Operating appropriate response strategies to quickly mobilise systems, processes and people to immediately address breaches

Arran Shepherd, *Business Development Executive, Argus Solutions*

Arran Shepherd is the Business Development Executive for Argus Solutions Ltd, a software development company listed on the Australian Stock Exchange that has positioned itself at the forefront of Identity Management Solutions using the latest in fraud risk management techniques and Iris Recognition Biometric Technology. Argus Solutions has developed and installed a wide range of identity management technologies in government and commercial arenas.

MARKET YOUR PRODUCTS & SERVICES AT THIS EVENT

Do you have a product or service you would like to present to a highly targeted, senior-level audience?

If the answer is yes, then we can work together to provide you with an unparalleled opportunity to present your products and services to delegates.

For further details, please contact Michal Osmo
(02) 9923 5012 or mosmo@iir.com.au

Combating Identity Fraud

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WHEN & WHERE

Monday 31st October – Wednesday 2nd November 2005
Crowne Plaza Hotel,
150 Day Street, Darling Harbour, Sydney NSW 2000
Tel: (02) 9261 1188 Fax (02) 9264 3346

**Please call for special IIR conference rates

YES! REGISTER ME FOR COMBATING IDENTITY FRAUD For additional delegates please photocopy this form

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YES! PLEASE SEND ME MORE INFORMATION REGARDING SPONSORSHIP OR EXHIBITING AT THIS EVENT

Early Bird Rate	Discount Rate	Normal Rate
Book and Pay by 12th August	Book & Pay 13th August - 30th September	Book & Pay after 30th September

Please tick your choice of Conference Package	Price	GST	Total	Save	Price	GST	Total	Save	Price	GST	Total	Save
<input type="checkbox"/> 2 Day Conference only	\$2095.00	\$209.50	\$2304.50	\$300.00	\$2295.00	\$229.50	\$2524.50	\$100.00	\$2395.00	\$239.50	\$2634.50	
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<input type="checkbox"/> 1/2 Day Package (Workshop only)	\$795.00	\$79.50	\$874.50	\$100.00	\$795.00	\$79.50	\$874.50	\$100.00	\$895.00	\$89.50	\$984.50	

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For details on team discounts please contact contact Harvey Chang on (02) 9923 5100 or hchang@iir.com.au
NOTE: 1 discount per person applies, all discounts calculated at 'Normal Rate'
Register 3 delegates from the same company & the 4th comes free!

DOCUMENTATION

Please email documentation@iir.com.au to see how you can purchase a reference manual full of case studies and success stories.

Special Requirements: For special arrangements and access information please contact Mary Lou on +61 2 9923 5090

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- Cheque:** Enclosed is our cheque for \$_____ in favour of IIR Pty Ltd.
Please ensure that conference code L1222 is written on the back of the cheque
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